

ROSEWOOD

MAYAKOBA

RIVIERA MAYA

Sustainability Policy of Rosewood Mayakoba

At Rosewood Mayakoba, sustainability is not just a buzzword – it's a way of life. We have adopted sustainability as a guiding principle to shape all our activities and services, and we are committed to continuously improving the efficiency of our management system.

Our priority is to provide ultra-luxury service that exceeds our clients' and guests' expectations, while building sustainable consumer chains that employ members of the local community. We strive for job security and compliance with ethical and equitable practices that provide physical, emotional, and developmental well-being to all our associates. Rosewood Mayakoba is a resort that CARES for its associates, providing the resources and opportunities they need to provide unique cruises to our guests in a committed, intuitive, and refined way.

We take proactive action towards sustainability and seek a balance with our operation. The resort recognizes the importance of respecting our community and the environment, and therefore, we take steps to integrate all actions towards being committed to the changes that the Riviera Maya is undergoing to continue offering lasting cruises to our guests with a cultural touch, distinctive, and sophisticated.

We are committed to reducing our carbon footprint, responsibly using water and energy, protecting our flora and fauna, as well as reducing and responsibly managing our emissions and waste. Our effective sustainability planning involves all areas, and we comply with all applicable legislation in the operational area, human rights, and care for our community and guests. We also meet global criteria for sustainable tourism and have developed a sustainable purchasing policy applicable in all areas of the resort, including the use of non-toxic products, legal origin, and sustainable processes.

Maximizing social and economic benefits by supporting the local community is essential to us. We respect our children and adolescents, with zero tolerance of child sex tourism, and we create relationships with local communities and businesses. We encourage fair trade and direct supplier support, sharing our sustainable purchasing policy with them and inviting them to join us as a sustainable supplier. We give support to local education and organizations, promoting a sense of well-being and belonging to the community and family. We also create awareness through education to our associates, guests, and third parties.

Our commitment to our cultural heritage is just as important, and we publicize our cultural support of Mexico to our guests and associates through direct or indirect actions, as well as our service providers. We conduct cultural meetings with our local suppliers, guests, and third parties, promote the code of cultural respect within the resort and in external activities, and recommend the visit of archaeological and natural conservation sites to our associates, guests, and third parties.

Finally, our commitment to reducing and mitigating the negative impacts of the operation on the environment is achieved with the collaboration of our associates, guests, and third parties. We commit to reducing the consumption of water, energy, and LP gas, implementing new technology to achieve our goals, and respecting the environment with good practices to avoid disrupting native fauna and flora. We also correctly separate hazardous waste and provide special handling in all areas of the hotel that generate this type of waste, while also separating solid urban, recyclable, and organic waste to minimize the generation of municipal solid waste and maximize the reuse of materials.

Overall, our sustainability policy is a holistic approach to ensure that we not only provide exceptional service but also ensure the conservation and protection of our natural resources, cultural heritage, and community while contributing to their economic and social development in a coherent and participatory way.

- *Rosewood Mayakoba, Sustainability Team*