Resort Overview



Welcome

We are honored to welcome you,

Thank you for choosing to stay with us during your Bermuda Island escape. Whether you have journeyed to find a holiday reprieve, or you are enjoying a weekend staycation, we appreciate your trust in us to deliver a memorable holiday experience.

We hope that during your time with us, you have the opportunity to enjoy all that is available from incredible cuisine and cocktails, to sporting pursuits at our tennis, golf, and water sports centers, to recuperative wellness experiences at Sense®, A Rosewood Spa, or simply laying in the sun at our private beach club.

Rest assured guests of Rosewood Bermuda can expect to find the very best of leisure and culinary experiences to be had on the island. Our resort associates are eager to continue offering the charming and intuitive service that has become synonymous with our resort, while maintaining the health and safety of all our guests and associates.

Our team remains at your disposal, and we truly hope you enjoy your stay in our Atlantic Island Paradise!

Warm regards,

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Sascha Hemmann Managing Director, Rosewood Bermuda



Arrival, Departure & Hotel Services

Your health and safety are our top priority, and with this, we have implemented precautionary measures to ensure that you can enjoy your stay while remaining confident in the cleanliness and security of your surroundings.

Guided by local and international health experts, and in compliance with our partners "Ecolab" and "Diversey," we have introduced <u>Commitment to Care</u>, Rosewood's new global health and safety program offering the heightened standards for hygiene and cleanliness at all Rosewood properties around the world. To discover more about Rosewood Bermuda's Covid-19 Policies, including travel requirements to enter Bermuda please explore the link below:

https://www.rosewoodhotels.com/en/bermuda/covid-19-policy

We have taken additional steps to make your stay with us hassle free:

Arrival

- Upon check-in at the resort front desk, a welcome kit will be prepared for you, to include your Room Key, resort map, and resort experience highlights. Additional information on dining, wellness, sporting pursuits, and more will be found via the in-room QR-enabled digital guides.
- Resort Check-In Time is 4:00 p.m.

Departures

- Resort Check-Out Time is 11:00 a.m.
- You will be able to view your hotel bill at any time during your stay, via your in-room Television system.
- Express Check-out options are available for streamlined minimized contact check-outs. Please contact the Front Desk for more information.
- Private on-site Covid-19 testing may be arranged on request.
- We strongly encourage travelers to review all travel protocols and requirements in place for their arrival destination as details vary, including age requirements for testing, and in some cases the air carrier or destination may require an attestation form, passenger locator form, or other form prior to boarding a flight departing Bermuda. Links to primary destinations are below:

<u>United Kingdom</u> | <u>United States</u> | <u>Canada</u>

Pre-Arrival measures:

• All rooms are sanitized and sealed prior to guest arrival

In House:

- Guest items will not be touched or moved.
- Housekeeping associates will not clean rooms if there is a guest inside.

Concierge Services

To avoid queues at the front desk we encourage calling the Front desk/Concierge at **Extension 4048** from your inroom phone, or emailing <u>bermuda.concierge@rosewoodhotels.com</u>, for any enquiries or requests. If you do need to see the agent for anything, we kindly ask for your cooperation in respecting social distancing guidelines if another guest is already being attended to.

Resort Facilities

Rosewood Bermuda is uniquely situated on 240 pristine acres within the exclusive Tucker's Point Community.

The resort grounds are comprised of world-class leisure facilities including:

- The main hotel, known as the "Manor House"
- Three distinct dining experiences (Island Brasserie, Sul Verde, Beach Club Restaurant)
- Two signature bars (Tucker's Bar, Conservatory Bar & Lounge)
- Sense®, A Rosewood Spa, and a complete fitness center
- Four resort pools (two at the Manor House, two at the Beach Club)
- A water sports center
- Cliff Drysdale Tennis center (4 Har-Tru Clay Courts)
- Tucker's Point Golf Course (18-hole, Par-70), and Clubhouse
- Rosewood Bermuda & Tucker's Point Beach Club (privately accessible to hotel guests & club members only)

The resort offers a regularly scheduled shuttle to enable guests to explore the various facilities located throughout the resort grounds.

Guests staying in suites enjoy access to a personal golf cart to explore the resort grounds year-round. Guests not staying in suites, may rent a golf cart from January to March, and from October to December. Please contact the concierge or front desk for availability and details.

Resort Dining













Resort Dining

See the Complete Menu Listing

Island Brasserie

Cuisine: Brasserie style a la carte Breakfast and Lunch, Steakhouse influenced menu at Dinner

Location: Manor House, adjacent to Tucker's Bar, overlooking the Palm Court Pool

Hours: Breakfast — 7 a.m. to 11 a.m. | Lunch — 11 a.m. to 5:30 p.m. | Dinner — 5:30 p.m. to 9 p.m.

Reservations Required due to limited seating. Orders taken up to one hour prior to closing time.

Dress Code: Resort Casual

Menus: <u>BREAKFAST</u> | <u>LUNCH</u> | <u>DINNER</u> | <u>DESSERT</u> | <u>WINE LIST</u> | <u>OISHII SUSHI</u>

Rich and diverse culinary influence converge in a classic brasserie setting featuring breakfast and lunch favorites from around the globe, locally caught seafood, decadent desserts, and memorable table-side presentations.

Tucker's Bar

Specialty: Craft Cocktails, Rum collection

Location: Manor House, adjacent to Island Brasserie, overlooking the Palm Court Pool

Hours: Bar — 11 a.m. to close | Bar Food — 11 a.m. to 10:30 p.m.

Orders taken up to one hour prior to closing time.

Dress Code: Resort Casual

Menus: <u>COCKTAILS</u> | <u>SPIRITS</u> | <u>AFTER-DINNER</u> | <u>OISHII SUSHI</u>

Finished in warm Bermuda Cedar, with cream, yellow and blue-green accents, evoking the seafaring heritage and trade that once was, Tucker's Bar represents the resort's pre-dinner hub for intriguing rum-based cocktails, and light bites. The nearby Rum Room, makes this the ideal gathering place for guests to sample and experience the finest rums.

The Conservatory Bar & Lounge

Specialty: Craft Cocktails, Gin collection & Afternoon Tea

Location: Manor House, adjacent to the lobby, overlooking Castle Harbour

Hours: Daily — 1 p.m. to close

Orders taken up to one hour prior to closing time.

Dress Code: Resort Casual

Menus: <u>COCKTAILS</u> | <u>SPIRITS</u> | <u>AFTER-DINNER</u>

SMALL PLATES | AFTERNOON TEA | OISHII SUSHI

Quickly becoming one of the island's hot spots for cool and casual cocktails, this dynamic bar and lounge features an enchantingly rustic atrium courtyard, as well as an inviting interior bar with unparalleled views of Castle Harbour. The resort's signature bar & lounge offers a full bar but specializes in Gin-based cocktails as well as light bites, and a proper sweet or savory Afternoon Tea service. Friday to Sunday evenings feature live music from local artists.

Resort Dining

Sul Verde & Sul Verde Bar

Cuisine: Southern Italian Classics

Location: Tucker's Point Golf Club House, with views "on the green"

Hours: Lunch — 11 a.m. to 5 p.m. | Dinner — 5 p.m. to 9 p.m. | Bar — 11 a.m. to close

Reservations Required due to limited seating. Orders taken up to one hour prior to closing time.

Dress Code: Resort Casual

Menus: <u>LUNCH</u> | <u>DINNER</u> | <u>PIZZAS</u>

WINE LIST | COCKTAILS | SPIRITS | AFTER-DINNER

Sul Verde brings the warmth and spirit of Southern Italy to the fairways. In an open and convivial setting the authentic flavors of Campania are celebrated alongside delectable cheeses, pastas, breads, sausages, and refreshing aperitivos and grappas. The adjacent bar serves up classic Italian coastal treats like a Negroni, or an Aperol Spritz.

Beach Club Restaurant & Beach Club Bar

Specialty: International & Local Seafood, Sushi

Location: The Beach Club, overlooking the private beach

Hours: Lunch — 11:30 a.m. to 4 p.m. | Bar — 11 a.m. to 4 p.m. | Dinner — Available April 2023

Reservations Required due to limited seating. Orders taken up to one hour prior to closing time.

Beach Club availability subject to weather conditions.

Dress Code: Resort Casual

Menus: <u>LUNCH</u> | <u>POOL & BEACH</u> | <u>KIDS MENU</u>

WINE LIST | COCKTAILS | SPIRITS

Open seasonally from March to January, the Beach Club offers a selection of the finest local and imported seafood from its perch overlooking Bermuda's beautiful South Shore. In addition the "Oishii" Sushi menu offers fantastically fresh sushi. Seasonal specials will include true Texas-smoker barbecue adding to the variety of beachfront fare. The adjacent bar specializes in a selection of ideal beachside drinks from rosé to frozen margaritas or rum swizzles.

In-Room Dining

Hours: Breakfast — 7 a.m. to 11 a.m. | All-Day — 11 a.m. to 10:30 p.m. | Late Night — 10:30 p.m. to 6:30 a.m. *Orders taken up to one hour prior to closing time.*

Menu: BREAKFAST / ALL-DAY / LATE-NIGHT

Enjoy a meal from the comfort of your room with the option of "contactless" delivery or in-room setup.

Order from your in-room phone using the **Room Service button**.

Resort Activities











Pools & Beach Club

See Weekly Activity Schedule

Pools

Two pools are available at the Manor House year-round, including the Palm Court Pool with views of Harrington Sound, as well as the Castle Harbour Pool overlooking its namesake harbour.

During the warmer season, the Beach Club offers two additional pools overlooking Bermuda's largest private pink sand beach. The Horizon pool offers an oasis reserved for guests ages 13 and up. The Fountain Pool offers a place to splash and play for younger swimmers and families.

Poolside dining and beverage services are available at all pools for guests to enjoy poolside dining and drinks at their leisure.

Palm Court & Castle Harbour Poolside Menu

Hours:	
Pool Towel Service—	9:00 a.m. to 7:00 p.m.
Palm Court & Castle Harbour Poolside Dining—	11:00 a.m. to 5:00 p.m.

The Beach Club

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Available seasonally from March to October, Tucker's Point Beach Club is a private beach-side haven dedicated to leisure. The private enclave is exclusive to guests of Rosewood Bermuda, and members of Tucker's Point Club. Guests wishing to enjoy the beach will enjoy Lounger Service, with beach attendants prepared to arrange personal loungers and umbrellas for relaxation.

The Beach Club comprises two fresh water pools, the Beach Club restaurant and its bar which also provides beachside dining for guests relaxing along the pink sand shoreline.

Beach Club Pool & Beach Dining Menu

Hours:	
Beach Club Lounger & Towel Service—	9:30 a.m. to 5:30 p.m.
Beach & Poolside Dining (Weather Permitting)—	11:00 a.m. to 4:00 p.m.

For inquiries please contact: bermuda.concierge@rosewoodhotels.com

Wellness

Sense®, A Rosewood Spa

The world-class Sense®, A Rosewood Spa offers a soothing escape from the everyday, with relaxing beauty treatments inspired by Bermuda's rich culture ranging from massages and facials to manicures and pedicures.

The spa complex is comprised of locker rooms, interconnected with indoor lounges and the outdoor lounge with its peaceful reflection pool and garden. Additionally, there are seven treatment suites including a couples treatment suite, and a SilverTAG Hydrotherapy suite, as well as a salon, and spa boutique.

Wellness expands beyond the boundaries of the spa, as the fully equipped fitness center offers a space for rigorous exercise regiments. The fitness center also features saunas, additional lockers and shower access. During regular hours, chilled water and towels are provided.

Subject to local health and safety precautions, the golf club is currently operating with these enhanced guidelines and amenities to ensure the safety of guests:

- Reservations for the Spa are strongly recommended
- The Fitness Centre observes physical distancing between indoor equipment and exercise areas, as such maximum occupancy may be reduced to maintain distancing.
- A short questionnaire will be sent upon confirmation of a reservation to collect required personal information including address, telephone number, and email. The questionnaire should be completed and sent prior to the appointment.
- Please arrive no more than 15 minutes prior to appointment time.
- The wearing of face masks is strongly encouraged while moving indoors within the spa, and fitness facilities

Explore the Spa Menu & Etiquette Guide

Sense® Spa Hours:	Daily—10:00 a.m. to 7:00 p.m.	
	Fitness Centre Hours:	Daily —7:00 a.m. to 10:00 p.m.
Hygienically sanitized —7:00 a.m. to 6:00		—7:00 a.m. to 6:00 p.m.

Personal Training & Fitness Classes available on request, please inquire with the spa for more information. For wellness reservations, please contact: <u>bermuda.spa@rosewoodhotels.com</u>

Tennis

Cliff Drysdale Tennis Centre

In partnership with Cliff Drysdale Tennis, Rosewood Bermuda's Tennis program features a comprehensive tennis program which includes a series of lessons, innovative retreats and engaging clinics that elevate the program to an internationally recognized level and provides a challenging and fun experience for members and guests of the resort alike.

The Tennis Centre comprises 4 Har-Tru Clay tennis courts, two of which are lit for night play, a tennis pro-shop, and locker rooms. The award-winning tennis center staff offers training and clinics for all ages designed to foster guests' passion for the sport of tennis.

Subject to local health and safety precautions, the tennis club is currently operating with these enhanced guidelines and amenities to ensure the safety of guests:

- Hand Sanitizer Stations have been installed at court entrance, we strongly encourage patrons to sanitize or wash hands thoroughly before and after play
- Guests are asked to use personal water bottles, a touchless water & ice machine is available for refilling
- Advanced registration is required, walk-ins are not permitted at this time
- Tennis patrons are required to take mandatory temperature and screening questions each day
- Lessons, clinics, and afterschool/junior camps are available on appointment basis, bookings must be made in advance. Class/camp sizes will be limited to maintain social distancing
- Patrons are strongly encouraged to wear a mask when not on court, and to adhere to physical distancing guidelines.

Explore the Tennis Centre Fact Sheet & Lesson Menu

Tennis Centre Hours:8:00 a.m. to 8:00 p.m.Night play is available with advanced reservation

For court reservations, pro-shop or lesson inquiries please contact:

ashley.brooks@rosewoodhotels.com OR terrence.smith@rosewoodhotels.com

Tucker's Point Golf Club

The 18-hole, par-70 Tucker's Point Golf Course is Bermuda's premier golf experience—as scenic as it is challenging. Originally designed in 1932 by Charles H. Banks, the course was completely redesigned in 2002 by Roger Rulewich. Golfers traverse undulating fairways with many elevated tees, while coping with varying speed and direction of changing winds, and greens. Meanwhile the surrounding backdrop showcases dramatic water and overland views.

The Golf Club comprises a driving range, and clubhouse with locker rooms, bag storage, gym, and a pro-shop carrying the latest in fairway fashions, and trusted marques in professional golf equipment. Additionally, PGA professionals offer a curated program of skills workshops and private lessons to suit golfers of all skill levels.

The golf club is currently operating with these attire and conduct guidelines to ensure the safety of guests and associates, and preserve the quality of club experience for all participants.

- Tee Times must be made in advance by calling or emailing the golf club
- Masks are strongly encouraged when indoors and guests should adhere to physical distancing standards
- Players walking the course should maintain social distancing
- The Golf clubhouse is open, with Locker Rooms, and Bag Storage available with social distancing standards in place
- Drivers are not permitted on the driving range
- Appropriate attire is required. For men, shirts with collars and sleeves, slacks, or Bermuda shorts. For ladies, dresses, skirts, slacks, mid-length shorts, and blouses. On the course, appropriate golf shoes are required.
- Jogging, cycling and recreational walking is not permitted on the course.
- Golfers are asked to allow faster groups to play through in the interest of time.

Explore the Golf Club Fact Sheet & Lesson Menu

Golf Club Hours:

Pro-shop—	7:00 a.m. to 6:00 p.m.	
Tee Times—	7:30 a.m. to 5:30 p.m.	
Driving Range—	7:30 a.m. to 6:00 p.m.	
Locker Rooms, Bag Storage available on request		

For course reservations, pro-shop or lesson inquiries please contact: 441 298 6970 | Bermuda.golf@rosewoodhotels.com

The Water Sports Centre

The Watersports Centre at Rosewood Bermuda welcomes guests to seek their ocean adventure along the shores of Castle Harbour. Surrounded by the turquoise waters of the Atlantic, exploring Bermuda by water is a way of life, and a holiday here is not complete without a day on the water.

U Sail Castle Harbour offers experiences on a wide range of watersports equipment. A team of experienced and highly qualified sailing instructors are ready to help guests explore their sailing journey. Guests with prior sailing experience will be able to rent a boat or board to enjoy their time on the water and will be able to enhance their daysail with a gourmet picnic prepared on request by resort chefs. For those interested in instruction or fine-tuning, basic courses as well as multi-day lessons are available for both dinghy sailing and windsurfing. In the summer season, guests ages 9 and up will be able to partake in 5-day sailing camps uniquely designed to inspire the next generation of seafaring adventurers. Additionally, guests can enjoy complimentary use of kayaks and stand-up paddleboards to explore the nearby shores of Castle Harbour from a different perspective.

Kinezumi Water Sports offers an epic floating water park with obstacle courses, launching pads, and more beginning June 12 weather dependent. Additionally, guests and club members may rent powered watercraft including self-propelled boats perfect for a calm afternoon cruise in Castle Harbour (certain craft availability dependent upon seasonality).

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Please Note:

- Pre-Bookings are required, please contact U Sail Castle Harbour or Kinezumi Water Sports directly, to arrange your activities prior to visiting the Water Sports Centre.
- Guests will be required to complete an activity waiver for each activity upon checking in at the Water Sports Centre
- Social Distancing standards should be followed, and the use of face masks is strongly encouraged while moving about in landside public areas.

Explore the Water Sports Activity Guide

Water Sports Hours: Daily from 10:00 a.m. to 5:00 p.m.

For inquiries please contact:

U Sail Castle Harbour - <u>castleharbour@usailwatersports.com</u> Kinezumi Water Sports - <u>info@kinezumiwatersports.com</u>

Resort Fee Inclusions



Your Nightly Resort Fee Grants you access to a number of exciting activities at Rosewood Bermuda. Below you will find a list of included activities and amenities to enjoy during your stay.

RESORT FEE INCLUSIONS

Availability of activities subject to seasonality & local health/safety guidelines. *Please note, 24 Hours Notice required for select inclusions.

SEPT 6 to DEC 31 USD 24 per person, per night

Year-Round Inclusions:

- ♦ COVID testing
 - ◊ Lobby By Request
- ♦ Welcome Drink
 ◊ Lobby from 11am 3pm
- ♦ Weekly Gin Tastings (Conservatory Bar)
 ♦ Mondays from 5pm 6pm
- ♦ Weekly Rum Tastings (Tucker's Bar)
 ♦ Mondays from 5pm 6pm
- ♦ Weekly Golf Clinic*
 ◊ Wed / Thurs from 1:30 2:30pm
- ♦ Weekly Tennis Clinic*
 ◊ Mon / Wed from 9am 10am
- Use of Croquet, Table Tennis, and Foosball Table equipment
- Access to resort pools *(heated seasonally)*
- Use of Golf Driving Range
- Use of Tennis Courts & Equipment
- Use of Kayaks and Paddleboards at the Water Sports Centre *(weather permitting)*
- ♦ In-room Nespresso Coffee Bar & Tea
- ♦ Resort Shuttle Service
- ♦ High-speed Wi-Fi
- In-room Movies (Unlimited)
- ◆ 10% Off Spa Treatments (taken before 2pm)
- ◆ 10% Off Sul Verde Lunch (Mon to Thurs)

APR 14 to SEPT 5 USD 30 per person, per night

All Year-Round Inclusions plus:

- ♦ Morning Coffee/Tea Service
 ◊ Tucker's Bar from 7am 9am
- ♦ Morning Times Digest
- ♦ Morning Yoga at the Croquet Lawn
 ◊ Mon Sat from 7:30am 8:30am
- ♦ Weekly Tom Moore's Jungle Tour*
 ◊ Sundays from 12pm 2pm
- Daily Swizzle Cruise*
 Daily from 5:30pm 7pm
- Weekly Shuttle to Harbour Nights
 ◊ Wednesday Night, departing 6:30pm
- Weekly Manager's Cocktail

 hursday Night, 6pm 7pm
- ♦ Access to Kid's Summer Hangouts
 ♦ Mon Fri from 10am 2pm
 - ◊ For ages 5 to 9, Lunch Included
- ♦ Kid's Movie Night at the Breezeway
 ◊ Mon, Wed, Fri from 7pm 9:30pm

Resort Maps



Resort Map



Resort Map Legend

- 1. Reception & Concierge
- 2. Regali Boutique
- 3. Manor House Rooms & Suites
- 4. Harbour View Rooms & Suites
- 5. Residences
- 6. Conservatory Bar & Lounge
- 7. Tucker's Bar

- 8. Island Brasserie & Terrace
- 9. Rum Room
- 10. Sense®, A Rosewood Spa
- 11. Spa Garden
- 12. Fitness Centre
- 13. Watersports Centre
- 14. Castle Harbour Pool

- 15. Palm Court Pool
- 16. Croquet Lawn
- 17. Breezeway
- 18. Ballroom & Conference Center
- 19. Pergola Terrace

Resort Grounds Map



Resort Map Legend

- 1. Club Entrance
- 2. Rosewood Bermuda, Island Brasserie, Conservatory Bar, Tucker's Bar, Sense Spa
- 3. Harbour View Rooms & Suites
- 4. Residences
- 5. Watersports Centre

- 6. Tennis Centre & Rosewood Explorer's Club
- 7. Golf Clubhouse & Sul Verde Restaurant
- 8. The Beach Club & Restaurant
- 9. Golf Villa Residences

