

# ROSEWOOD

BERMUDA

## Guest Experience Guide



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# Welcome

We are honored to welcome you,

Thank you for choosing to stay with us during your Bermuda Island escape. Whether you have journeyed to find a holiday reprieve, or you are enjoying a weekend staycation, we appreciate your trust in us to deliver a memorable holiday experience in the midst of our “new normal.”

In the interest of reducing printed materials and improving our “contact-free” distribution of resort information, this experience guide is designed to offer the world of leisure available at Rosewood Bermuda at your fingertips.

We hope that during your time with us, you have the opportunity to enjoy all that is available from incredible cuisine and cocktails, to sporting pursuits at our tennis and golf centers, to recuperative wellness experiences at Sense®, A Rosewood Spa, or simply laying in the sun at our private beach club.

Rest assured guests of Rosewood Bermuda can expect to find the very best of leisure and culinary experiences to be had on the island. Our resort associates are eager to continue offering the charming and intuitive service that has become synonymous with our resort, while maintaining the health and safety of all our guests and associates.

Our team remains at your disposal, and we truly hope you enjoy your stay in our Atlantic Island Paradise this Holiday season!

Warm regards,



Sascha Hemmann  
Managing Director, Rosewood Bermuda



# Travel Requirements

In light of our “new normal” of travel, the Bermuda Tourism Authority has prepared guidelines for travelers coming to Bermuda. Visitors are asked to comply with the following protocol:

## **TRAVEL NOTICE FOR NON-IMMUNIZED TRAVELERS ARRIVING ON OR AFTER JUNE 13, 2021:**

- Non-immunized travelers will be subject to supervised quarantine for up to 14 days in a Bermuda government-approved accommodation at their own expense.
- Approved accommodations may be booked up to 14 days prior to arrival, via the Res Qwest booking system only. Non-immunized travelers must upload their confirmed (pre-paid) reservation to the online Bermuda Travel Authorization Form prior to boarding their flight bound for Bermuda.
- Following negative testing on day 14, guests will be free to explore the island and/or move to other accommodations including Rosewood Bermuda.

## **Prior to flying, ALL TRAVELERS to Bermuda must:**

- **[COMPLETE THE BERMUDA TRAVEL AUTHORISATION PROCESS ONLINE ONE TO THREE DAYS BEFORE DEPARTURE](#)**; a \$75 fee per traveler is required, which includes the cost of all COVID-19 testing in Bermuda. Each passenger must have a form completed regardless of age. NOTE: Children 9 and younger do not have to be tested at any point, and their Travel Authorization fee is \$30.
- All travelers aged 10 and up must take a PCR COVID-19 test and obtain a negative result no more than five days before arrival in Bermuda. The day of testing is day 0. Test results must be entered as part of the online travel authorization process and be presented upon arrival in Bermuda. Visitors without a pre-departure test will not be able to obtain Travel Authorization and enter Bermuda. Children aged 10-17 must receive parental consent to be tested. If consent is denied, the young traveler must quarantine for 14 days on arrival.
- Wear face masks and practice physical distancing at the departure airport.
- Additionally, travelers are encouraged to pack a thermometer and acquire health insurance covering illness and injury outside of their home jurisdiction, including related to a positive COVID-19 diagnosis while in Bermuda.

## **On arrival in Bermuda, ALL TRAVELERS to Bermuda must:**

- Show a copy of your Travel Authorization. If you do not have a printer, have ready a charged phone or tablet to show your Travel Authorization.
- Present a copy of the pre-departure COVID-19 negative test result obtained no more than five days before arriving in Bermuda.
- Undergo PCR COVID-19 testing at the Bermuda L.F. Wade International Airport. This applies to adults and children ages 10 and up. Children less than 10 years old are exempt from the PCR COVID-19 test.
- After completing arrival testing at L.F. Wade International Airport, all travelers are required to head directly to their pre-booked accommodation to await arrival testing results. No other stops are permitted.



# Travel Requirements

## **While on-island, IMMUNIZED TRAVELERS:**

- Immunized travelers are welcome to enjoy available amenities at their accommodation, while waiting for negative arrival PCR test results (typically, 24 hours or less). Social distance away from others must be maintained.
- After the immunized traveler's negative arrival test is received, the traveler's movement is no longer restricted, and the traveler is permitted to move throughout the island in accordance with any regulations in place by the Government of Bermuda at the time of visit.
- Practice physical distancing, hand hygiene and mask-wearing in all public spaces including on all public transport (taxis, ferries and buses).
- Take your own temperature twice per day and report via online portal.
- Immunized travelers must take a COVID-19 test, administered on Day 4, Day 8 and Day 14 at convenient testing centers across the island, or via the resort's on-site daily testing program (complimentary for hotel guests). Contact the front desk/concierge to schedule on-site testing.
- Comply with restrictions on gatherings to a maximum of 50 people, with physical distancing in place.
- Please Note: Children under the age of 17 are not required to be immunized however, children 10 and up are required to follow the same testing protocols as their parents while on island. Non-immunized children under the age of 17 assume the status of their adult companions. Children travelling with immunized adults are not subject to "non-immunized traveler" quarantines noted below.

## **While on-island, NON-IMMUNIZED TRAVELERS STAYING PRIOR TO JUNE 13, 2021:**

- Must quarantine at accommodation for four days until receiving a negative result from the Day 4 COVID-19 test. Provided social distancing is maintained, travelers will be allowed to use available hotel facilities while awaiting Day 4 test results. This includes pools, restaurants, the beach club, the golf club, tennis and wellness facilities.
- Wear an issued Traveler Wristband for the first 14 days of their stay. Traveler Wristbands will be distributed during testing upon arrival. Travelers who do not wish to wear the wristband will be required to quarantine at their accommodation for 14 days.
- After negative day 4 test results are received, the traveler will be able to leave the resort property and explore the island, access to activities will increase with each negative test.
- Practice physical distancing, hygiene and mask-wearing in all public spaces including on all public transport (taxis, ferries and buses).
- Take your own temperature twice per day and report via online portal.
- All travelers must take a COVID-19 test, administered on Day 4, Day 8 and Day 14 at convenient testing centers across the island, or via the resort's on-site daily testing program (complimentary for hotel guests). Contact the front desk/concierge to schedule on-site testing.
- Comply with restrictions on gatherings to a maximum of 50 people, with physical distancing in place.
- Children under the age of 17 are not required to be immunized however, children 10 and up are required to follow the same testing protocols as their parents while on island. Non-immunized children under the age of 17 assume the status of their adult companions. Children travelling with non-immunized adults will be subject to quarantine. Children travelling with immunized adults are not subject to "non-immunized traveler" quarantine.

# Travel Requirements

## Departing Bermuda

- For certain destinations, travelers will be required to get tested for COVID-19 and obtain proof of a negative result prior to boarding their departing flight. Depending on the guest's departure pattern, Bermuda's mandated testing schedule (on Day 0, 4, 8, and 14) may already fulfill the guest's destination requirements. Any traveler in need of an outbound test not covered by the existing testing schedule will be automatically booked for a pre-departure test matched with the 72-hour requirement, based on the traveler's departure date supplied on arrival into Bermuda.
- Alternatively, private on-site testing by a local lab may be arranged by Rosewood Bermuda's Front Desk team.
- Complimentary standard on-site testing is available daily from 9:15 a.m. to 10:30 a.m. for hotel guests. Reduced price testing is available for Tucker's Point Residence owners, Homeowners, and Club members. Expedited testing will be available at USD250 per person, regardless of age.
- Requests for on-site test appointments must be made a minimum of 48 hours prior to the intended test date with Rosewood Bermuda Front Desk. Expedited testing is available between the hours of 9 a.m. to 12 p.m. only. A member of the Rosewood Bermuda team will confirm the testing site and time. Please note, private tests must be completed no more than 72 hours prior to departure.
- The lab will send results within 48 hours of testing, or within 12 hours in the case of expedited results.
- Cancellations for on-site testing must be made 24 hours prior to the test date, cancellations made less than 24 hours prior to the test date are subject to the full charge for the test.
- Travelers should review all travel protocols and requirements in place for their arrival destination as requirements may vary. Information regarding primary destinations may be found in these links:

[United Kingdom](#) | [United States](#) | [Canada](#)

## In the event of a COVID-19 Positive Test result:

- If a traveler becomes COVID-19 positive, is a close contact of a positive person, is symptomatic, or if a traveler is clinically diagnosed at any point, they will be subject to public health regulations and will be quarantined or isolated, as appropriate at their accommodation for up to 14 days.
- Special arrangements will be made by Rosewood Bermuda to allow for the safe quarantine of the guest during this time.
- Travelers who receive a positive test result for COVID-19, or whom health authorities believe could be positive will be fitted with an aqua electronic bracelet to assist with isolation/quarantine.
- Guests and Residents of Bermuda are strongly encouraged to download and utilize the *WeHealth Bermuda* smartphone app, which provides anonymous notifications regarding COVID-19 exposure. The app is free and available for download via the [Apple App Store](#), and [Google Play Store](#).

# What To Expect During Your Stay

We remain fully dedicated to operating at the highest standards through "[Commitment to Care](#)," Rosewood Hotel Group's new global health and safety program and have intensified hygiene and safety measures across all major touchpoints in our operations following guidelines issued by the Bermuda Ministry of Health, the World Health Organization (WHO) and the Centers for Disease Control and Prevention (CDC).

The health and safety of our guests, members, and associates remain a paramount concern in light of the risks that COVID-19 presents, and as such has necessitated some changes in our services. The list below highlights these fundamental changes that visitors can expect to experience during their stay.

## General Guidelines:

- The island of Bermuda requires all visitors to apply for Travel Authorization, and comply with pre-arrival testing, and on-island testing performed on arrival, on day 4, day 8, and day 14 at convenient pop-up test centers located within minutes from the resort.
- Complimentary on-site testing will be available daily from 9:15 a.m. to 10:30 a.m. for hotel guests. Reduced pricing will be available for Tucker's Point residence owners, Homeowners, and Club members. Results are guaranteed within 48 hours. Expedited testing is available on request between the hours of 9:00 a.m. to 12:00 p.m. with results confirmed within 12 hours. Contact the resort concierge to arrange for testing.
- In accordance with the Government of Bermuda, residents and guests are required to wear a mask covering the mouth and nose when moving about in public spaces at the resort and about the island of Bermuda. Failure to wear a mask may result in individual fines of USD500, for a first offense, and USD1000 for each repeat offense.
- There is a general curfew from 12:00 a.m. to 5:00 a.m. until further notice, as set by the Government of Bermuda.
- Guests and Residents of Bermuda are strongly encouraged to download and utilize the WeHealth Bermuda smartphone app, which provides anonymous notifications regarding COVID-19 exposure. The app is free and available for download via the [Apple App Store](#), and [Google Play Store](#).

## Accommodations:

- In-Room amenities have been modified to reduce contact. Minibars will not be pre-stocked however options for stocking including a variety of snacks and beverages can be ordered on request. Single-use cups are provided in place of glassware for the coffee and tea bar and in bathrooms. Towels and bathrobes will not be placed on hangers or racks, they will be provided in sterile bags to ensure cleanliness.
- To limit contact, housekeeping services have been modified, rooms will be serviced between the hours of 9:30 a.m. and 3:00 p.m. Housekeepers will not enter an accommodation if a guest is in. Housekeeping staff will not handle guest items. Turndown service will not be available during this time.

# What To Expect During Your Stay

## **Dining:**

- All dining outlets are open in observance of social distancing guidelines, as such reservations are required.
- Indoor and Outdoor dining is available for Rosewood Bermuda's hotel guests, club members, and island residents.
- 24-hour in-room dining service is available.
- Please note that for all restaurants, bars, and clubs, tables are limited to a maximum of 10 people.
- Indoor Bars will offer seated table and bar service.

## **Wellness Facilities:**

- Indoor Spa Treatments, APEX360 fitness classes and use of the Fitness Centre are strictly available to immunized guests, guests who have received a negative "day 14" Covid test, club members and island residents.
- Local regulations require physical distance between participants and equipment of indoor exercise facilities, as such maximum occupancy is limited. Outdoor classes must maintain 6 feet physical distance between participants.
- Reservations for Spa, and APEX360 Fitness classes are required, Walk-ins are not permitted at this time
- As per Ministry of Health guidelines a short questionnaire will be sent upon confirmation of a reservation to collect required personal information including: address, telephone number and email. The questionnaire should be completed and sent prior to the appointment.
- Please arrive 10 minutes prior to appointment time. Upon arrival guests are asked to participate in a touchless temperature check
- The wearing of face-masks is mandatory while moving about the spa, but may be removed for treatments and wellness experiences which require the removal of face masks.

## **Golf, Tennis, Pool, and Beach Facilities:**

- Tucker's Point Golf Club is open including locker facilities, gym, and pro-shop.
- Tennis Centre facilities, as well as lessons, are available.
- The Beach Club is open for hotel guests and club members with specific access.
- Resort pools including the iconic Palm Court Pool, the Castle Harbour Pool, and the Horizon and Fountain Pools at the Beach Club are open. Poolside food & beverage service is available at all pools.
- Masks must be worn when moving about the Golf Club, Tennis Centre, Beach Club and Pool terrace areas. Social distancing guidelines must be followed.



# Health & Safety Guide

As our guests, we want to make sure to not only provide you with the hospitality that Rosewood is known for, but also the best of care during these challenging times.

Your health and safety is our top priority, and with this, we have implemented precautionary measures to ensure that you can enjoy your stay while remaining confident in the cleanliness and security of your surroundings.

Guided by local and international health experts, and in compliance with our partners “Ecolab” and “Diversey,” we have introduced **Commitment to Care**, Rosewood’s new global health and safety program offering the heightened standards for hygiene and cleanliness at all Rosewood properties around the world. To discover more about Rosewood’s Health and Safety program please explore the link below:

<https://www.rosewoodhotels.com/en/covid-19-update>

**We have taken additional steps to make your stay with us hassle free:**

## Arrival

- A welcome kit will be prepared for you at the Front Desk, to include your Room Key, additional information can be found throughout this guide, with access to menus for dining, spa, tennis, golf, resort maps and more.
- Once you are safely in your accommodations, Front Desk will give a courtesy call to re-confirm pertinent details of your reservation and explain our hotel services.

## Departure.

- You will be able to view your hotel bill at any time during your stay, via your in-room Television system.
- Express Check-out options are available for streamlined minimized contact check-outs. Please contact the Front Desk for more information.
- For certain destinations, travelers will be required to get tested for COVID-19 and obtain proof of a negative result prior to boarding their departing flight. Depending on the guest’s departure pattern, Bermuda’s mandated testing schedule (on Day 0, 4, 8, and 14) may already fulfill the guest’s destination requirements.
- Alternatively, private on-site testing by a local lab may be arranged by Rosewood Bermuda's Front Desk team.
- Complimentary standard on-site testing is available daily from 9:15 a.m. to 10:30 a.m. for hotel guests. Reduced price testing is available for Tucker's Point Residence owners, Homeowners, and Club members. Expedited testing will be available at USD250 per person, regardless of age.
- Requests for on-site test appointments must be made a minimum of 48 hours prior to the intended test date with Rosewood Bermuda Front Desk. Expedited testing is available between the hours of 9 a.m. to 12. p.m. only. A member of the Rosewood Bermuda team will confirm the testing site and time. Please note, private tests must be completed no more than 72 hours prior to departure.



# Health & Safety Guide

- Travelers should review all travel protocols and requirements in place for their arrival destination as details vary, including age requirements for testing, and in some cases the air carrier or destination may require an attestation form, passenger locator form, or other form prior to boarding a flight. Links to primary destinations are below:

[United Kingdom](#) | [United States](#) | [Canada](#)

## Room Cleaning

Our team will ensure the room is thoroughly sanitized during cleaning, taking care to ensure that cleaning staff wear appropriate protective equipment during cleanings including masks and gloves. Cleaning equipment will also be regularly cleaned between use to avoid cross-contamination.

## Pre-Arrival measures:

- All rooms are sanitized
- Single-use cups have been provided in place of glassware to minimize handling

## In House:

- Daytime cleaning is from 9:30 a.m. to 3:00 p.m.
- To limit multiple entries to guest rooms, we are not providing turndown service, and minibars will not be pre-stocked, guests can order minibar snacks and beverages with a convenient in-room menu.
- Guest items will not be touched or moved
- Housekeeping associates will not clean rooms if there is a guest inside

## Departure:

- The rooms are sanitized and then cleaned and one more final sanitization after all the cleaning is done prior to being sealed for arrivals

## Concierge Services

To avoid queues at the front desk, we encourage calling the Front desk/Concierge at **Extension 4048** for any enquiries or requests. If you do need to see the agent for anything, we kindly ask for your cooperation in respecting social distancing guidelines if another guest is already being attended to.

## Hotel Services

The following pages highlight hotel amenities and activities that are available during your stay. For assistance with reserving space, or for additional questions, please do not hesitate to call our Concierge at **Extension 4048** from your in-room telephone.



# Resort Dining

## Island Brasserie

Cuisine: Brasserie style a la carte Breakfast and Lunch, steakhouse influences

Location: Manor House, adjacent to Tucker's Bar, overlooking the Palm Court Pool

Hours: Breakfast—7:00 a.m. to 11:00 a.m. | Lunch—11:00 a.m. to 5:30 p.m. | Dinner— 5:30 p.m. to 9:00 p.m.

***Reservations Required due to limited seating.***

Dress Code: Resort Casual

Menus: [BREAKFAST](#) | [LUNCH](#) | [DINNER](#)

Rich and diverse culinary influence converge in a classic brasserie setting featuring breakfast and lunch favourites from around the globe, locally caught seafood, decadent desserts and memorable table-side presentations.

## Tucker's Bar

Specialty: Craft Cocktails, Rum collection

Location: Manor House, adjacent to Island Brasserie, overlooking the Palm Court Pool

Hours: 11:00 a.m. to 11:00 p.m. (sit-down table and bar service only)

Dress Code: Resort Casual

Menus: [COCKTAILS](#)

Finished in warm Bermuda Cedar, with cream, yellow and blue-green accents, evoking the seafaring heritage and trade that once was, Tucker's Bar represents the resort's pre-dinner hub for intriguing rum-based cocktails, and light bites. The nearby Rum Room, makes this the ideal gathering place for guests to sample and experience the finest rums.

## The Conservatory Bar & Lounge

Specialty: Craft Cocktails, Gin collection & Afternoon Tea

Location: Manor House, adjacent to the lobby, overlooking Castle Harbour

Hours: 3:00 p.m. to 10:30 p.m. (sit-down table and bar service only)

Dress Code: Resort Casual

Menus: [COCKTAILS](#) | [AFTERNOON TEA](#) | [SMALL PLATES](#)

Quickly becoming one of the island's hot spots for cool and casual cocktails, this dynamic bar and lounge features an enchantingly rustic atrium courtyard, as well as an inviting interior bar with unparalleled views of Castle Harbour. The resort's signature bar & lounge offers a full bar, but specializes in Gin-based cocktails as well as light bites, and a proper sweet or savory Afternoon Tea service. Friday to Sunday evenings feature live music from local artists.



# Resort Dining

## Sul Verde & Sul Verde Bar

Cuisine: Southern Italian Classics

Location: Tucker's Point Golf Club House, with views "on the green"

Hours: Lunch — 11:00 a.m. to 5:00 p.m. | Dinner — 5:00 p.m. to 9:00 p.m.

Bar — 11:00 a.m. to 10:30 p.m. (sit-down table and bar service only)

***Reservations Required due to limited seating.***

Dress Code: Resort Casual

Menus: [LUNCH](#) | [DINNER](#)

Sul Verde brings the warmth and spirit of Southern Italy to the fairways. In an open and convivial setting the authentic flavors of Campania are celebrated alongside delectable cheeses, pastas, breads, sausages, and refreshing aperitivos and grappas. The adjacent Bar serves up classic Italian coastal treats like the Negroni, and Aperol Spritz.

## Beach Club Restaurant & Beach Club Bar

Specialty: International & Local Seafood

Location: The Beach Club, overlooking the private beach

Hours: Lunch — 11:30 a.m. to 3:00 p.m. | Snacks — 3:00 p.m. to 5:00 p.m. | Dinner — 5:00 p.m. to 9:00 p.m.

Bar — 11:00 a.m. to 10:00 p.m. | Pool & Beachside Dining — 11:00 a.m. to 6:00 p.m.

***Reservations Required due to limited seating.***

Dress Code: Resort Casual

Menus: [LUNCH](#) | [DINNER](#) | [POOL & BEACH](#)

Open seasonally from March to October, the Beach Club offers a selection of the finest local and imported seafood from its perch overlooking Bermuda's beautiful South Shore. The adjacent bar specializes in a selection of ideal beachside drinks from rosé to frozen margaritas or rum swizzles.

## In-Room Dining

Hours: Breakfast — 7:00 a.m. to 11:00 a.m. | All-Day — 11:00 a.m. to 9:30p.m.

Late-Night — 9:30 p.m. to 7:00 a.m.

Menu: [BREAKFAST / ALL-DAY / LATE NIGHT](#)

Enjoy a meal from the comfort of your room with the option of "contactless" delivery or in-room setup.

Order from your in-room phone using the **Room Service button**.



# Activities & Amenities

## Pools

Two pools are available at the Manor House year round, including the Palm Court Pool with views of Harrington Sound, as well as the Castle Harbour Pool overlooking its namesake harbour.

During the warmer season, the Beach Club offers two additional pools overlooking Bermuda's largest private pink sand beach. The Horizon pool offers an oasis reserved for guests ages 13 and up. The Fountain Pool offers a place to splash and play for younger swimmers and families.

Poolside dining and beverage services are available at all pools for guests to enjoy poolside dining and drinks at their leisure.

### Palm Court & Castle Harbour Poolside Menu

Hours:

|  |                         |
|--|-------------------------|
| Pool Towel Service—                          | 9:00 a.m. to 7:00 p.m.  |
| Palm Court & Castle Harbour Poolside Dining— | 11:00 a.m. to 6:00 p.m. |

## The Beach Club

Available seasonally from March to October, Tucker's Point Beach Club is a private beach-side haven dedicated to leisure. The private enclave is exclusive to guests of Rosewood Bermuda, and members of Tucker's Point Club.

Guests wishing to enjoy the beach will enjoy Lounger Service, with beach attendants prepared to arrange personal loungers and umbrellas for relaxation.

The Beach Club comprises two fresh water pools, the Beach Club restaurant and its bar which also provides beachside dining for guests relaxing along the pink sand shoreline.

The Beach Club is currently open with lounge and towel service, Beach Club takeout may be ordered to enjoy on the beach, however full restaurant and bar service remains unavailable until further notice.

### Beach Club Pool & Beach Dining Menu

Hours:

|                                     |                         |
|-------------------------------------|-------------------------|
| Beach Club Lounger & Towel Service— | 9:00 a.m. to 7:00 p.m.  |
| Beach Club Pool & Beach Dining—     | 11:00 a.m. to 6:00 p.m. |

**For inquiries please contact:**

[bermuda.concierge@rosewoodhotels.com](mailto:bermuda.concierge@rosewoodhotels.com)





# Activities & Amenities

## Sense®, A Rosewood Spa

The world-class Sense®, A Rosewood Spa offers a soothing escape from the everyday, with relaxing beauty treatments inspired by Bermuda’s rich culture ranging from massages and facials to manicures and pedicures.

The spa complex is comprised of locker rooms, interconnected with indoor lounges and the outdoor lounge with its peaceful reflection pool and garden. Additionally there are seven treatment suites including a couples treatment suite, and a SilverTAG Hydrotherapy suite, as well as a salon, and spa boutique.

Wellness expands beyond the boundaries of the spa, as the fully-equipped fitness center offers a space for rigorous exercise regiments. A smaller gym is also available at the Golf Club.

Subject to local health and safety precautions, the golf club is currently operating with these enhanced guidelines and amenities to ensure the safety of guests:

- Indoor Spa Treatments, APEX360 fitness classes and use of the Fitness Centre are strictly available to immunized guests, guests who have received a negative “day 14” Covid test, club members and island residents.
- Local regulations require physical distance between participants and equipment of indoor exercise facilities, as such maximum occupancy is limited. Outdoor classes must maintain 6 feet physical distance between participants.
- Reservations for Spa, and APEX360 Fitness classes are required, Walk-ins are not permitted at this time
- As per Ministry of Health guidelines a short questionnaire will be sent upon confirmation of a reservation to collect required personal information including: address, telephone number and email. The questionnaire should be completed and sent prior to the appointment.
- Please arrive 10 minutes prior to appointment time. Upon arrival guests are asked to participate in a touchless temperature check
- The wearing of face-masks is mandatory while moving about the spa, but may be removed for treatments and wellness experiences which require the removal of face masks.

### [Explore the Spa Menu & Etiquette Guide](#)

Sense® Spa Hours: Monday, Wednesday, Thursday—10:00 a.m. to 2:00 p.m.

Friday to Sunday —10:00 a.m. to 6:00 p.m.

APEX360 Hours: Scheduled classes available, Mon, Tues, Thurs, Saturday

Fitness Centre Hours: Daily —7:00 a.m. to 9:00 p.m.

Hygienically sanitized —7:00 a.m. to 6:00 p.m.

Salon Hours: ***Closed until further notice***

For Spa, and APEX360 reservations, please contact: [bermuda.spa@rosewoodhotels.com](mailto:bermuda.spa@rosewoodhotels.com)

# Activities & Amenities

## Cliff Drysdale Tennis Centre

In partnership with Cliff Drysdale Tennis, Rosewood Bermuda's Tennis program features a comprehensive tennis program which includes a series of lessons, innovative retreats and engaging clinics that elevate the program to an internationally recognized level and provides a challenging and fun experience for members and guests of the resort alike.

The Tennis Centre comprises 4 Har-Tru Clay tennis courts, two of which are lit for night play, a tennis pro-shop, and locker rooms. The award-winning tennis center staff offers training and clinics for all ages designed to foster guests' passion for the sport of tennis.

Subject to local health and safety precautions, the tennis club is currently operating with these enhanced guidelines and amenities to ensure the safety of guests:

- Hand Sanitizer Stations have been installed at court entrance, we strongly encourage patrons to sanitize or wash hands thoroughly before and after play
- Guests are asked to use personal water bottles, a touchless water & ice machine is available for refilling
- Advanced registration is required, walk-ins are not permitted at this time
- Tennis patrons are required to take mandatory temperature and screening questions each day
- Lessons, clinics, and afterschool/junior camps are available on appointment basis, bookings must be made in advance. Class/camp sizes will be limited to maintain social distancing
- Patrons are asked to wear a mask when not on court, and to adhere to physical distancing guidelines.

## [Explore the Tennis Centre Fact Sheet & Lesson Menu](#)

Tennis Centre Hours: 8:00 a.m. to 6:00 p.m.

*Night play is available with advanced reservation*

**For court reservations, pro-shop or lesson inquiries please contact:**

[ashley.brooks@rosewoodhotels.com](mailto:ashley.brooks@rosewoodhotels.com) OR [terrence.smith@rosewoodhotels.com](mailto:terrence.smith@rosewoodhotels.com)



# Activities & Amenities

## Tucker's Point Golf Club

The 18-hole, par-70 Tucker's Point Golf Course is Bermuda's premier golf experience—as scenic as it is challenging. Originally designed in 1932 by Charles H. Banks, the course was completely redesigned in 2002 by Roger Rulewich. Golfers traverse undulating fairways with many elevated tees, while coping with varying speed and direction of changing winds, and greens. Meanwhile the surrounding backdrop showcases dramatic water and overland views.

The Golf Club comprises a driving range, and clubhouse with locker rooms, bag storage, gym, and a pro-shop carrying the latest in fairway fashions, and trusted marques in professional golf equipment. Additionally PGA professionals offer a curated program of skills workshops and private lessons to suit golfers of all skill levels.

Subject to local health and safety precautions, the golf club is currently operating with these enhanced guidelines to ensure the safety of guests and associates:

- Tee Times must be made in advance by calling or emailing the golf club
- Masks must be worn and guests must adhere to physical distancing standards
- Players walking the course must maintain social distancing of 10 feet between persons
- The Golf clubhouse is open, with Locker Rooms, and Bag Storage available with social distancing standards in place

### [Explore the Golf Club Fact Sheet & Lesson Menu](#)

|                  |  |   |
|------------------|--|---|
| Golf Club Hours: | Pro-shop—                                      | 7:30 a.m. to 4:00 p.m. Mon to Fri           |
|                  |  | 7:30 a.m. to 6:00 p.m. Sat to Sun           |
|                  |  | <i>*Max occupancy of 5 guests at a time</i> |
|                  | Tee Times—                                     | 7:30 a.m. to 6:00 p.m.                      |
|                  | Driving Range—                                 | 8:00 a.m. to 6:00 p.m.                      |
|                  | Locker Rooms, Bag Storage available on request |   |

**For course reservations, pro-shop or lesson inquiries please contact:**

**441 298 6970 | [Bermuda.golf@rosewoodhotels.com](mailto:Bermuda.golf@rosewoodhotels.com)**



# Activities & Amenities

## The Water Sports Centre

The Watersports Centre at Rosewood Bermuda welcomes guests to seek their ocean adventure along the shores of Castle Harbour. Surrounded by the turquoise waters of the Atlantic, exploring Bermuda by water is a way of life, and a holiday here is not complete without a day on the water.

**U Sail Castle Harbour** offers experiences on a wide range of watersports equipment. A team of experienced and highly-qualified sailing instructors are ready to help guests explore their sailing journey. Guests with prior sailing experience will be able to rent a boat or board to enjoy their time on the water, and will be able to enhance their daysail with a gourmet picnic prepared on request by resort chefs. For those interested in instruction or fine-tuning, basic courses as well as multi-day lessons are available for both dinghy sailing and windsurfing. In the summer season, guests ages 9 and up will be able to partake in 5 day sailing camps uniquely designed to inspire the next generation of seafaring adventurers. Additionally guests can enjoy complimentary use of kayaks and stand-up paddleboards to explore the nearby shores of Castle Harbour from a different perspective.

**Kinezumi Water Sports** offers an epic floating water park with obstacle courses, launching pads, and more beginning June 12 weather dependent. Additionally guests and club members may rent powered watercraft including self-propelled boats perfect for a calm afternoon cruise in Castle Harbour (certain craft availability dependent upon seasonality).

### Please Note:

- **Pre-Bookings are required, please contact U Sail Castle Harbour or Kinezumi Water Sports directly,** to arrange your activities prior to visiting the Water Sports Centre.
- **Guests will be required to complete an activity waiver** for each activity upon checking in at the Water Sports Centre
- Social Distancing and the use of face masks is required while moving about in landside public areas.

### Explore the Water Sports Activity Guide

Water Sports Hours: **U Sail Castle Harbour -**

Daily from 10:00 a.m. to 6:00 p.m. (until July 1)

Daily from 9:00 a.m. to 6:00 p.m. (beginning July 2)

**Kinezumi Watersports -**

Saturday, Sunday from 10:00 a.m. to 6:00 p.m.

Daily from 10:00 a.m. to 6:00 p.m. (beginning June 26)

\*certain craft availability dependent upon seasonality

**For inquiries please contact:**

**U Sail Castle Harbour - [castleharbour@usailwatersports.com](mailto:castleharbour@usailwatersports.com)**

**Kinezumi Water Sports - [info@kinezumiwatersports.com](mailto:info@kinezumiwatersports.com)**

# Activities & Amenities

## Explorers In Motion Children's Program

In partnership with In Motion, a Bermudian children's education studio, Rosewood Bermuda's "Explorers In Motion" program brings an elevated children's camp and activity center to life for hotel guests, and club members.

In the summer season from late May to early October, a regular daily "Hang Out" program curated for children ages 5 to 12, will incorporate a variety of activities from arts and crafts, dance and music events, games and outdoor exploration.

For parents wanting to get away, Friday and Saturday nights offer "Parent's Night Out," where parents can drop off the kids to enjoy themed events including "Glow in the Dark Night," "Mad Scientist Slime Night," "Luau Night," and more. Each event includes the fun activity and dinner for the kids, along with peace of mind for the parents wanting a break!

Beyond the summer, seasonal holiday camps will be available for activity-filled weeks with holiday themed games, crafts, movie nights, and more.



Explorers In Motion Hours:      Daily Hang Outs—10:00 a.m. to 4:00 p.m.  
   Parent's Night Out— 7:00 p.m. to 9:30 p.m.  
*Available in season from late May to early October*

**For inquiries please contact:**

**[camps@inmotionbda.com](mailto:camps@inmotionbda.com)**





# Resort Fees

**Your Nightly Resort Fee Grants you access to a number of exciting activities at Rosewood Bermuda. Below you will find a list of included activities and amenities to enjoy during your stay.**

## RESORT FEE INCLUSIONS

*Availability of activities subject to seasonality & local health/safety guidelines.*

*\*Please note, 24 Hours Notice required for select inclusions.*

**Until MAY 27 & OCT 4 until DEC 31**

**USD 24 per person, per night**

**MAY 28 until OCT 3**

**USD 30 per person, per night**

### Year-Round Inclusions:

- ◆ Weekly Golf Clinic with Complimentary Equipment Rental\*
  - ◇ *Wednesdays 12:30 - 1:00pm*
  - ◇ *Thursdays 10:00 - 10:30am*
- ◆ Weekly Tennis Clinic\*
  - ◇ *Mondays 2:00 - 2:30 pm*
- ◆ Weekly Fitness classes with APEX 360\*
  - ◇ *Tuesdays @ 10 a.m. - Bootcamp*
  - ◇ *Fridays @ 10 a.m. - Yoga*
  - ◇ *Sunday @ 10 a.m. - Bootcamp*
- ◆ Complimentary Welcome Drink Invitation
- ◆ Resort Shuttle Service
- ◆ High-speed Wi-Fi
- ◆ In-room Movies (Unlimited)
- ◆ Weekly Gin/Rum Tastings
- ◆ Use of Driving Range & Range balls
- ◆ Complimentary Use of Tennis Courts & Equipment
- ◆ Use of Croquet, Table Tennis, and Foosball Table equipment
- ◆ In-room Nespresso Coffee Bar & Tea
- ◆ Access to Seasonal Heated Pools
- ◆ 10% Off at Sense Spa (treatments before 2pm)
- ◆ 10% Off Golf Club Tee Times

### All Year-Round Inclusions plus:

- ◆ Morning Coffee/Tea Service in the Lobby
- ◆ Morning Times Digest
- ◆ Weekly Tom Moore's Jungle Tour
- ◆ Use of Kayaks and Paddleboards at the Water Sports Centre
- ◆ Twice-weekly Castaway Cruise
- ◆ Twice-weekly Evening Swizzle Cruise
- ◆ Weekly Manager's Cocktail

# Resort Map



## Resort Map Legend

- |                                |                               |                                  |
|--------------------------------|-------------------------------|----------------------------------|
| 1. Reception & Concierge       | 8. Island Brasserie & Terrace | 15. Palm Court Pool              |
| 2. Gallery Lounge              | 9. Rum Room                   | 16. Croquet Lawn                 |
| 3. Manor House Rooms & Suites  | 10. Sense®, A Rosewood Spa    | 17. Breezeway                    |
| 4. Harbour View Rooms & Suites | 11. Spa Garden                | 18. Ballroom & Conference Center |
| 5. Residences                  | 12. Fitness Centre            | 19. Pergola Terrace              |
| 6. Conservatory Bar & Lounge   | 13. Watersports Centre        |                                  |
| 7. Tucker's Bar                | 14. Castle Harbour Pool       |                                  |



# Resort Map



## Resort Map Legend

1. Club Entrance
2. Rosewood Bermuda, Island Brasserie, Conservatory Bar, Tucker's Bar, Sense Spa
3. Harbour View Rooms & Suites
4. Residences
5. Watersports Centre
6. Tennis Centre & Rosewood Explorer's Club
7. Golf Clubhouse & Sul Verde Restaurant
8. The Beach Club & Restaurant
9. Golf Villa Residences

