

SUSTAINABILITY POLICI OF ROSEWOOD MAYAKOBA

At rosewood mayakoba we have adopted sustainability as a model to guide all our activities and services and to continuously improve the efficiency of the management system.

We are always committed to taking the necessary actions to ensure the conservation and protection of our natural resources and historical and cultural heritage, as well as contributing to the economic and social development of our community in a coherent and participatory way.

Rosewood mayakoba's priority is to provide quality service for an ultra-luxury hotel that exceeds the expectations of our clients and guests, while building sustainable consumer chains employing people from the community.

We strive for job security and compliance with the legal framework based on ethical and equitable practices that provide the physical, emotional and developmental well-being of all our associates. Rosewood mayakoba is a resort that CARES for its associates providing the resources and opportunities they need to provide unique cruises to our guests, ina committed, intuitive and refined way, to carry out our sense of place, following the green lines of the rosewood brand, and the distinctive of belonging to a mayakoba tourism development with sustainable guidelines, Rosewood mayakoba takes proactive action towards sustainability and seeks a balance with the operation.

The resort recognizes the importance of respecting our community and what happens to its surroundings. Therefore, it takes the concern of integrating all actions towards being committed to the changes that the Riviera Maya suffers in order to continue offering lasting cruises to our guest with its cultural touch, distinctive and sophisticated.

We are committed to the reduction of our carbon footprint, responsible use of water, responsible use of energy, protection of our flora and fauna, as well as the reduction and responsible management of our emissions and waste.

1. Effective planning of sustainability
2. Maximising social and economic benefits by supporting the local community
3. Commitment to our cultural heritage
4. Reduce and mitigate the negative impacts of the operation on the environment

1. Our effective sustainability planning is carried out involving all areas as follows:

- Complying with all applicable legislation in the operational area, human rights and care of our community and guests.
- Meeting the global criteria for sustainable tourism.
- Developing a sustainable purchasing policy applicable in all areas of the resort, including the use of non-toxic products, legal origin and sustainable processes.

2. Maximizing social and economic benefits by supporting the local community will be:

- Respecting our children and adolescents, with zero tolerance of child sex tourism.
- Creating relationships with local communities and communities with which you have a business relationship.
- Encouraging fair trade and direct supplier support, sharing our sustainable purchasing policy with them and inviting them to join us as a sustainable supplier.
- Giving support to local education and organizations, for a well-being and value of belonging to the community and family.
- Creating awareness through education to our associates, guests and third parties.

3. Our commitment to our cultural heritage is through:

- Publicize our cultural support of Mexico to our guests and associates, through direct or indirect actions. As well as our service providers.
- Conducting cultural meetings with our local suppliers, guests and third parties.
- Promoting the code of cultural respect within the resort and in external activities.
- Recommending the visit of archaeological and natural conservation sites to our associates, guests and third parties.

4. The commitment to reduce and mitigate the negative impacts of the operation on the environment is with the collaboration of associates, guests and third parties, committing us in the following way:

- Reducing the consumption of water, energy and lp gas, through a program of proper management of supply and improvements to optimize the natural resource constantly.
- Implementing new technology, with follow-up to achieve the goals of reducing the use of water, energy and lp gas proposed annually.

- Respecting the environment with good practices to avoid feeding, introducing or removing and touching native fauna and flora. Maintaining the ecological balance in the various ecosystems around us. As well as the monitoring of signs found in the surroundings.
- Correctly separating hazardous waste and special handling in all areas of the hotel that generate this type of waste, maximizing the use of the material and minimizing the generation of hazardous waste and special handling in the operation of the hotel.
- Correctly separating solid urban, recyclable and organic waste. In order to meet the annual goals of minimizing the generation of municipal solid waste, maximizing recyclable material, and reusing organic waste.
- Creating awareness through education to our associates, guests and third parties.

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