

ROSEWOOD



MONICA ORTIZ

MANAGING DIRECTOR, ROSEWOOD SAN MIGUEL DE ALLENDE

Since joining Rosewood in 2003, Mexican hotelier Monica Ortiz has shaped landmark openings from Mayakoba to One & Only Palmilla and Cape Town. Rising through Rooms, HR and Quality Assurance, she became Rosewood Baha Mar's first female Managing Director in 2023 and, as of August 2025, leads Rosewood San Miguel de Allende, the modern Mexican *hacienda* - a taste of central highland heritage, brought to cosmopolitan life through ultra-local cuisine and craftsmanship.

Monica is an Universidad La Salle Business Administration honours graduate, and champions inclusive leadership, mentoring associates to unlock their potential, knowing memorable guest journeys follow thriving teams. Her purpose: elevate Mexican hospitality while enriching communities and preserving the culture that inspires her every day.