

ROSEWOOD



MARLENE POYNDER

MANAGING DIRECTOR, THE CARLYLE, A ROSEWOOD HOTEL

In her role as Managing Director for The Carlyle, A Rosewood Hotel, Marlene Poynder brings both heart and vision to steer the New York City icon to new heights. As the first woman to lead the hotel, she proudly carries forward its legacy while shaping its future with ingenuity and care. Since joining in 2021, she has guided the thoughtful evolution of the hotel – from the debut of Dowling’s at The Carlyle to reimagined suites – while ensuring beloved places like Bemelmans Bar and Café Carlyle remain the gathering place of legend.

With decades of global hospitality experience, Marlene brings both perspective and imagination, guided by collaboration, curiosity, and an open mind. A native of Australia, her career has spanned continents and luxury brands, from senior roles with Hyatt Hotels across Asia and Australia to leading the Waldorf Astoria Chicago and guiding major projects with Hilton Worldwide. Her leadership balances respect for tradition with a bold vision for what’s next, viewing The Carlyle as a living expression of art, culture, and community.

Beyond the hotel, Marlene contributes to the hospitality ecosystem as a member of NYC Tourism and Conventions, both on the Executive Committee and as Treasurer. Under her direction, The Carlyle continues to draw a constellation of artists and insiders ensuring its cultural resonance defines its legacy for generations to come.