

## Café Carlyle Frequently Asked Questions

Originally opened in 1955, the Café Carlyle is a legendary cabaret venue with seating for up to 88 people, offering guests a quintessential New York experience unlike any other. The intimate setting of the Café allows both artist and audience to engage with one another, lending a feeling of a private performance rather than a concert.

### **Is there a food & beverage minimum?**

*Yes. For guests enjoying the 8:45 p.m. performance, there is a \$75 food and beverage minimum per person.*

*For the 10:45 p.m. performance, there is a \$25 food and beverage minimum per person.*

*For guests seated at the bar during either performance, there is a \$25 food and beverage minimum per person.*

### **What times are available for dinner?**

*Dinner is served prior to all 8:45 p.m. performances with seatings offered at 6:30 p.m., 7:00 p.m. and 7:30 p.m.*

*For 10:45 p.m. performances, there is an optional dinner menu available.*

### **What time should I arrive for a performance?**

*For 8:45 p.m. performances, guests are asked to arrive at the time of their appointed dinner seating. (6:30 p.m., 7:00 p.m. or 7:30 p.m.)*

*For 10:45 p.m. performances, guests are asked to arrive 20-30 minutes prior to the show.*

### **When does the show start? When does it end?**

*Shows begin at 8:45 p.m. (late shows at 10:45 p.m.) and typically last 70-90 minutes depending on the artist.*

### **What is the cancellation policy?**

*For tickets reserved through Ticketweb, please contact TicketWeb customer service directly at [info@ticketweb.com](mailto:info@ticketweb.com) or at +1 866 777 8932. A customer service representative is available Monday – Friday from 9 a.m. to 9 p.m. EST, Saturday from 10 a.m. to 9 p.m. EST and Sunday from 10 a.m. to 8 p.m. EST.*

*Tickets reserved through our Reservations Department are non-refundable.*

### **What is the dress code?**

*Chic attire. Gentlemen are required to wear jackets.*

### **What is the photography policy?**

*We unfortunately do not allow photography during performances as it can be a disturbance to both the performer and the other audience members. We also ask guests to please keep talking to a minimum during the performance as well.*

### **Will I receive a physical ticket?**

*No. The Café Carlyle does not issue physical tickets. Rather it operates similar to a restaurant reservation where guests must provide the name the reservation is under before being seated.*

### **Can I reserve a seat at the bar?**

*No. Bar seats at the Café Carlyle may not be reserved in advance. They are only available on the day of the show on a first come, first serve basis due to limited availability.*

### **Is there an age limit?**

*Guests of all ages are welcome to enjoy the performance while seated at our tables. Guests under the age of 18 must be accompanied by an adult. However, guests must be at least 21 years old to sit at the bar.*